



information  
and privacy  
commission  
new south wales

**information and privacy  
commission nsw**  
**how we can help you**



phone us free:  
email us:  
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1800 472 679  
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[www.ipc.nsw.gov.au](http://www.ipc.nsw.gov.au)

## Who we are

The Information and Privacy Commission NSW (IPC) is an independent statutory authority that manages New South Wales' laws dealing with privacy and access to government information.

## What we do

The IPC promotes and educates the community and government agencies about people's privacy and information access rights under the laws.

The IPC has two Commissioners – the Information Commissioner and the Privacy Commissioner.

The Information Commissioner can help you with information and assistance with accessing government information in NSW.

The Privacy Commissioner can help you understand privacy laws in NSW and give you information on how to protect your personal information.

## What we don't do:

- We do not give legal advice
- We do not hold agency information. You need to contact the government agency that has the information you want. The Information and Privacy Commission does not keep this information.

## How we can help you?

- Tell you what your rights are – to privacy and access to government information in NSW
- Help you find the right agency that may hold the information you are looking for
- Help you fill out an application form
- Explain what to expect – how to apply, how long it should take, how much it should cost
- Review an agency's decision if they don't give you the information you asked for in your formal written application.

## Do you have to pay a fee?

**No, it is FREE to contact the IPC.**

You may be charged a fee if you decide to do a formal application with the agency that has your information. This is normally \$30. It is a good idea to ask the agency that has your information how much it will cost to get your information.