



office of the
privacy
commissioner
new south wales

Media release

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Privacy Commissioner to shine light on privacy issues faced by the NSW public sector at Privacy Matters Forum

NSW Privacy Commissioner Dr Elizabeth Coombs is pleased to announce the Privacy Matters Forum, to be held on Friday, 8 May 2015 at the Museum of Sydney, in partnership with First State Super and the Office of Finance and Services.

“A key initiative of NSW’s annual Privacy Awareness Week 2015 (3-9 May 2015) campaign, the Privacy Matters Forum will bring together leaders, managers and practitioners from across NSW public sector and business to discuss why privacy should matter to organisations (because it does to their customers!) and the importance of customer-centred service delivery,” said Dr Coombs.

“I am pleased to announce that a keynote address will be provided by the NSW Customer Service Commissioner Michael Pratt who will offer a sharp perspective of how the NSW community views privacy and government services,” added Dr Coombs.

Mr Pratt’s keynote address will be followed by an expert panel discussion on privacy issues, where practical ideas, privacy governance perspectives and technological initiatives such as biometrics will be explored to better inform privacy practices within organisations.

The Privacy Matters Forum panel discussion will be moderated by ABC Senior Reporter Philippa McDonald, and panel members will include Mr Pratt, Dr Coombs, Stephen Wilson, Constellation Research Inc, and Malcolm Crompton, International Association of Privacy Professionals Australia New Zealand (iappANZ) and former Australian Privacy Commissioner.

“The event will promote discussion and assist organisations to share their learnings in the field of privacy protection in developing a strong customer relationship, information management and implementing a ‘Privacy by Design’ approach to service delivery and organisational processes,” said Dr Coombs.

To find out more about the Privacy Matters Forum or to request an interview with Dr Coombs to discuss privacy issues, please contact the Communications team on 0435 961 691 or 1800 472 679 or email ipcinfo@ipc.nsw.gov.au to make your request.

For more information about Privacy Awareness Week activities in NSW, visit www.ipc.nsw.gov.au.

Information and privacy commission new south wales

Level 11, 1 Castlereagh Street, Sydney NSW 2000 • GPO Box 7011, Sydney NSW 2001
t 1800 ipc nsw (1800 472 679) • f 02 8114 3756 • e ipcinfo@ipc.nsw.gov.au

www.ipc.nsw.gov.au