

Privacy Commissioner's Update

Presentation to the Practitioners' Network Forum
15 May 2024

Sonia Minutillo
Acting Privacy Commissioner



information and
privacy commission
new south wales

Privacy Awareness Week NSW 2024

6 – 12 May 2024

Privacy and Technology:
Improving Transparency,
Accountability and Security

www.ipc.nsw.gov.au/PAW2024



Privacy Awareness Week 2024 Recap



- **128 PAW 2024 Champions** including local Councils, NSW Government agencies, Universities & State-Owned Corporations
- The IPC hosted its PAW Event with guest speaker Leah Pinto, CyberCX, with over **500 participants**
- The A/Privacy Commissioner attended Panel Discussion hosted by OVIC and discussed how public servants can play an integral part in improving privacy practices
- During PAW, the IPC promoted various new resources including:
 - IPC Animation for citizens – Keeping Secure Online
 - IPC Animation for agencies – Privacy and Technology
 - Implementing Technology – Privacy Toolkit

Privacy Awareness Week Event: Security in technology - 7 May

- Guest Speaker Leah Pinto from CyberCX provided insight into the cyber threat actors actively targeting Australian's personal information, and what can be done.
- Acting Privacy Commissioner discussed the overarching theme of PAW and the importance of agencies safeguarding privacy in the ever-changing cyber world.



#PAW2024 #PrivacyAwareness Week

Implementing Technology – Privacy Toolkit

- A/Privacy Commissioner has collated key pieces of guidance into a **Privacy Toolkit** to assist agencies when using, implementing and commencing projects involving technology.
- The Toolkit houses information on digital projects, the Digital Restart Fund, a guide to Privacy Impact Assessments and much more.
- The Toolkit and further information on implementing technology in your agency's projects or practices can be found on the IPC website.



Significant regulatory matters

- The Acting Privacy Commissioner appeared as a witness and provided evidence at the NSW Parliament's AI Inquiry on 11 March.
- Submission made to the Victorian Department of Health, on the proposed amendments to the Health Practitioner Regulation National Law.
- Engaged with Transport NSW on the privacy impacts of their Seat Belt Camera Program.
- Engaged with DCS in relation to the review of ID Support's existing privacy code.
- Commenced its regulatory initiatives on compliance with the MNDB Scheme requirement to have a Data Breach Policy and extent Privacy Management Plan's have been updated

MNDB Update

- The IPC released its MNDB e-Learning module for Senior Leaders and is available via the IPC's e-Learning module.
- As shared in the IPC's PAW event (as at 7 May 2024), some insights from the Scheme:
 - There have been 31 notifications – averaging about 1-2 per week
 - 77% of the notifications were in the State Government sector
 - Largest cohort of persons affected by a notified eligible data breach was 6,338
 - Human Error was the major cause for those notified

Speaking Engagements & Appearances

The A/Privacy Commissioner presented and/or attended the following engagements recently:

- Appeared as a witness at the NSW Parliament AI Inquiry – 11 March 2024
- Appeared before the Joint Parliamentary Committee – 2 May 2024
- Presented at the IPC PAW Event – 7 May 2024
- Presented at the OVIC PAW Panel Event – 8 May 2024

Privacy resources

NEW

- IPC MNDB e-Learning module for Senior Leaders
- IPC Animation for citizens – Keep Secure Online
- IPC Animation for agencies – Privacy and Technology
- Implementing Technology – Privacy Toolkit (*new webpage*)

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