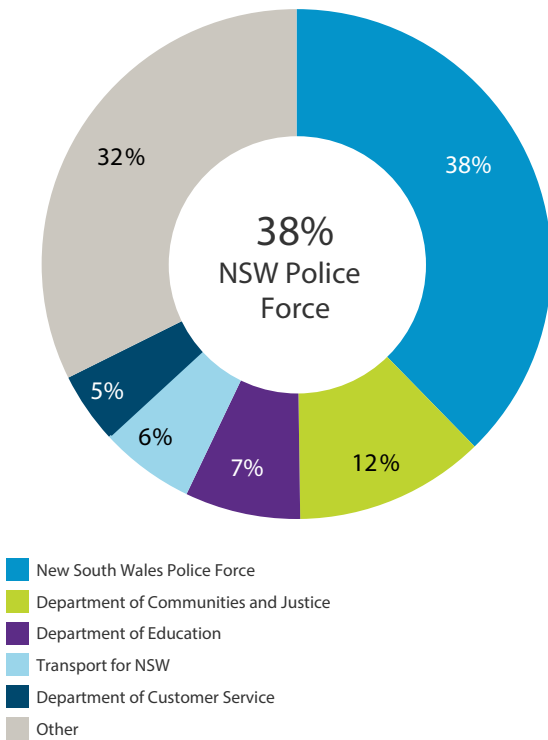
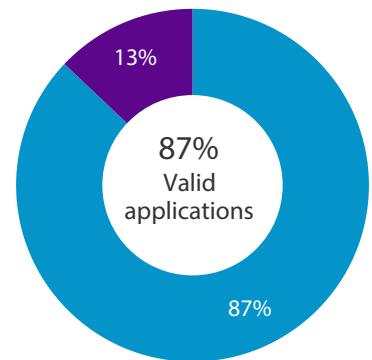
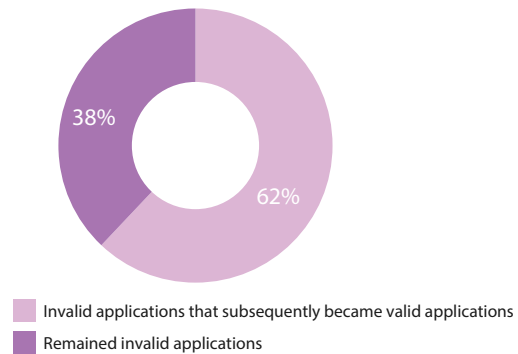


Year at a glance

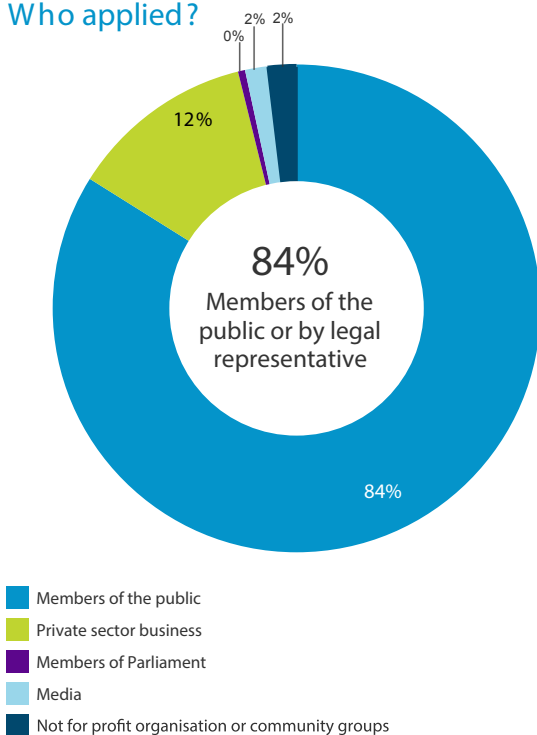
Where were applications lodged?*



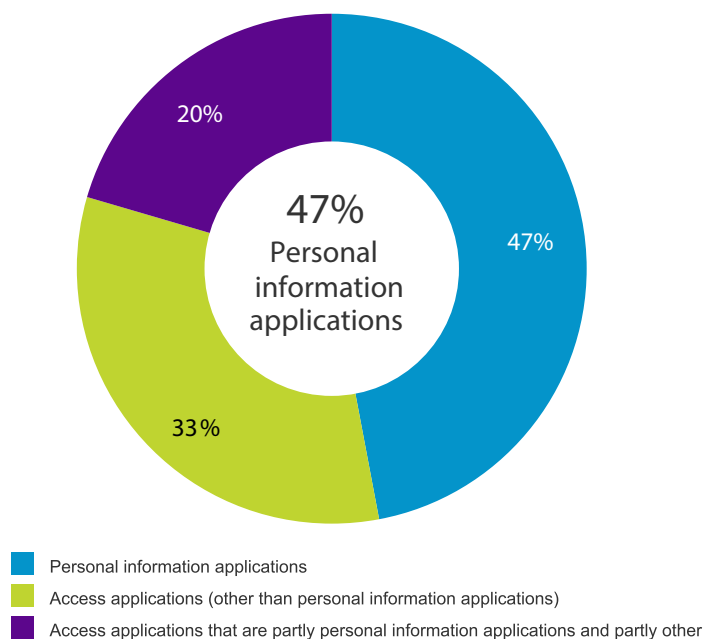
Were applications invalid?



Who applied?

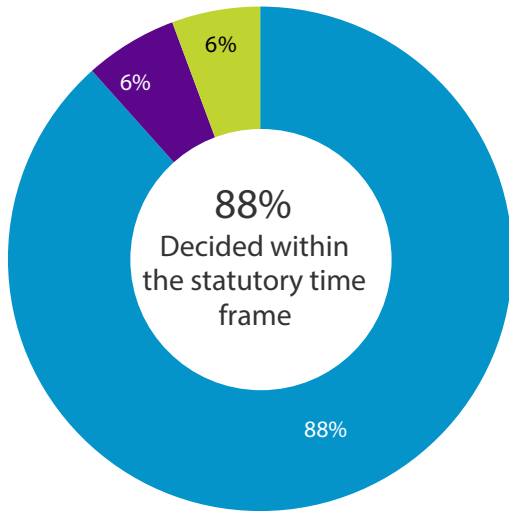


What was asked for?



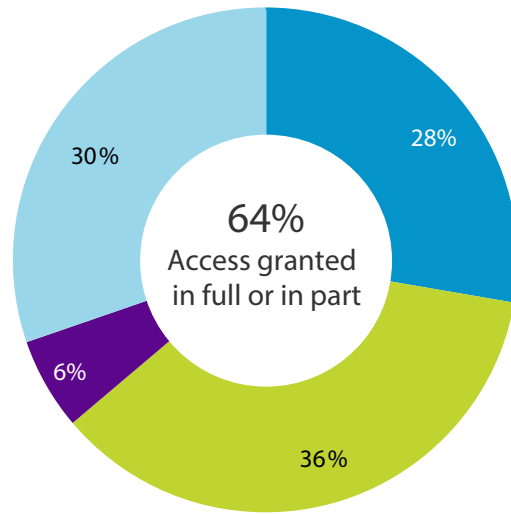
* This graph represents applications lodged to government agencies.

How quickly were decisions made?



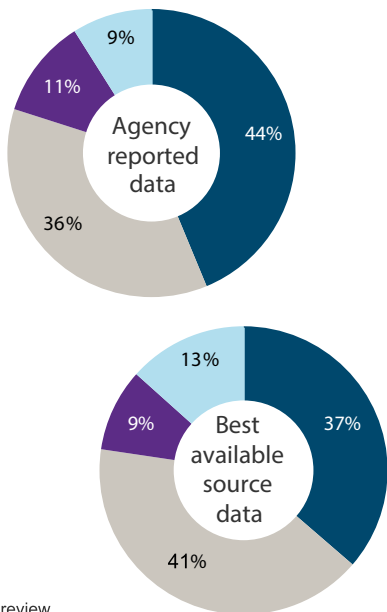
- Decided within the statutory timeframe (20 days plus any extensions)
- Decided after 35 days (by agreement with applicant)
- Not decided within timeframe (deemed refusal)

Did applicants get what they asked for?



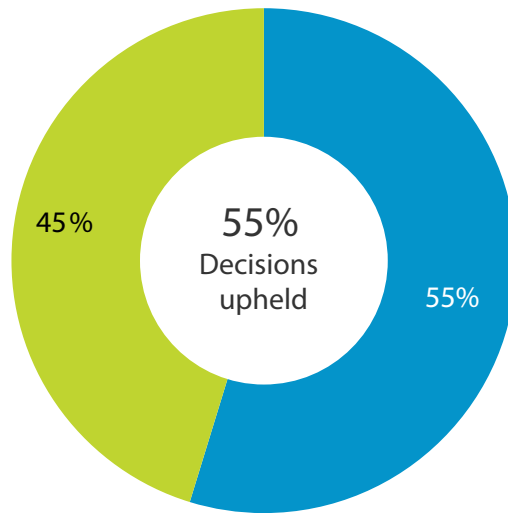
- Access Granted in Full
- Access Granted in Part
- Access Refused in Full
- Other

How were decisions reviewed?



- Internal review
- Review by Information Commissioner
- Internal review following recommendation under section 93 of Act
- Review by NCAT

What were the main review outcomes?



- Decision upheld
- Decision varied