

Statement

2 June 2022

Privacy Commissioner statement relating to the privacy incident at icare

The Privacy Commissioner is aware of the privacy incident at icare and understands that investigations into the incident are underway.

The Privacy Commissioner will continue to engage with icare to ensure the incident is investigated and remediated, including through notification to those affected, where appropriate.

icare has confirmed that it has arrangements in place to support those affected through this process. The Privacy Commissioner acknowledges that people affected by the incident will be concerned about the breach and encourages them to contact icare and access the support available. They can also contact the Information and Privacy Commission (IPC) for further advice.

The IPC has resources available for agencies to assist them with responding to and mitigating data breaches. A link to these resources can be found here:

<https://www.ipc.nsw.gov.au/privacy/voluntary-data-breach-notification>

ENDS

For further information, please contact:

The Manager, Communications and Corporate Affairs on 0435 961 691 or email communications@ipc.nsw.gov.au

About the Information and Privacy Commission:

The Information and Privacy Commission NSW (IPC) is an independent statutory authority that administers New South Wales's legislation dealing with privacy and access to government information. The IPC supports the Information Commissioner and the Privacy Commissioner in fulfilling their legislative responsibilities and functions and to ensure individuals and agencies can access consistent information, guidance and coordinated training about information access and privacy matters.

About the NSW Privacy Commissioner

Samantha Gavel was appointed as NSW Privacy Commissioner on 4 September 2017. Her role is to promote public awareness and understanding of privacy rights in NSW, as well as provide information, support, advice and assistance to agencies and the general public.

For further information about the IPC visit our website at www.ipc.nsw.gov.au