



information
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Privacy Commissioner's Update

Presentation to Practitioners' Network Forum

27 March 2019

Parliament House Sydney - Jubilee Room

Samantha Gavel

NSW Privacy Commissioner



Privacy – Issues & Incidents

Significant Issues in 2018/19...

Commonwealth Govt. Notifiable Data Breaches Scheme
Feb 2018

European Union General Data Protection Regulation
May 2018

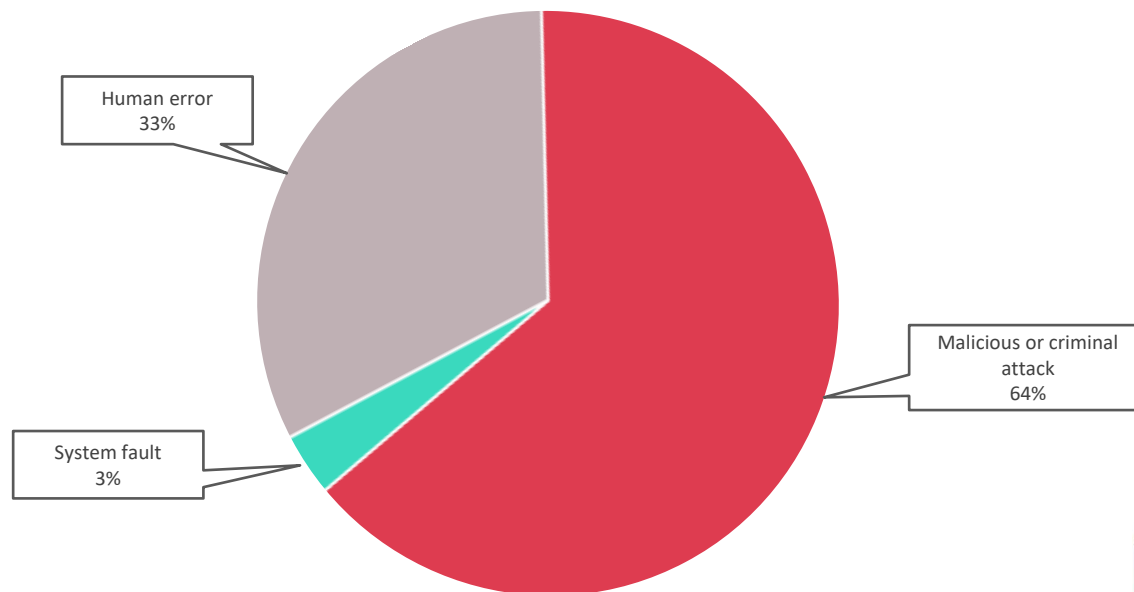
ACCC Digital Platforms Inquiry – Preliminary Report
Dec 2018

Germany's Competition Regulator Imposes User Data Restrictions
Feb 2019

Privacy - Data Breaches

What causes data breaches?

OAIC Notifiable Data Breaches Sources Quarterly Statistics Oct – Dec 2018



SOURCE: <https://www.oaic.gov.au/privacy-law/privacy-act/notifiable-data-breaches-scheme/quarterly-statistics-reports/notifiable-data-breaches-quarterly-statistics-report-1-october-31-december-2018>

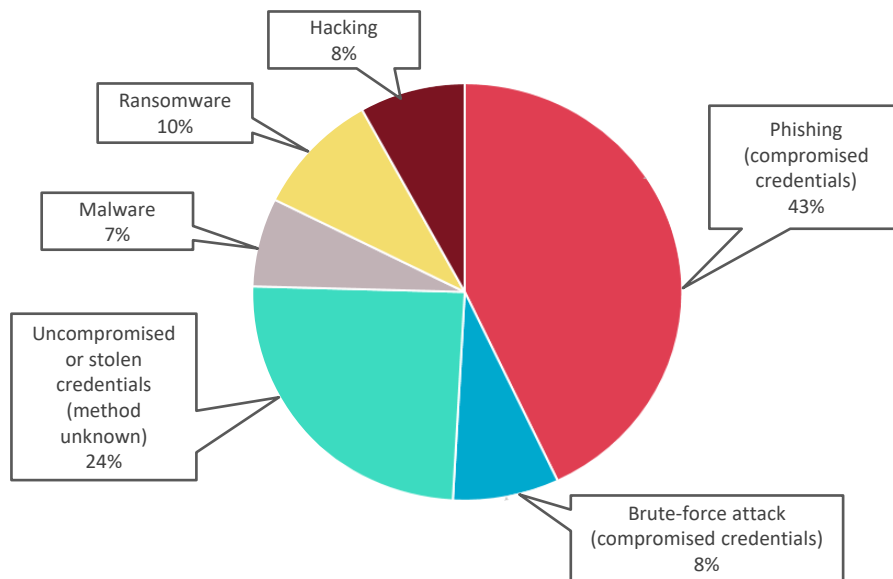


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Privacy - Data Breaches

What causes data breaches?

OAIC Notifiable Data Breaches Cyber incidents Quarterly Statistics Oct – Dec 2018



SOURCE: <https://www.oaic.gov.au/privacy-law/privacy-act/notifiable-data-breaches-scheme/quarterly-statistics-reports/notifiable-data-breaches-quarterly-statistics-report-1-october-31-december-2018>



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Privacy - Data Breaches

What causes data breaches?

Malicious or Criminal Attacks

OAIC research indicates two thirds of data breaches occur through compromised credentials:

- ✓ Stolen usernames and passwords
- ✓ Phishing attacks
- ✓ Emails containing links to malicious code
- ✓ Seemingly trustworthy and authentic sources
- ✓ Target unaware of breach



Privacy - Data Breaches

What causes data breaches?

Human Error

OAIC statistics indicate one third of data breaches occur through human error:

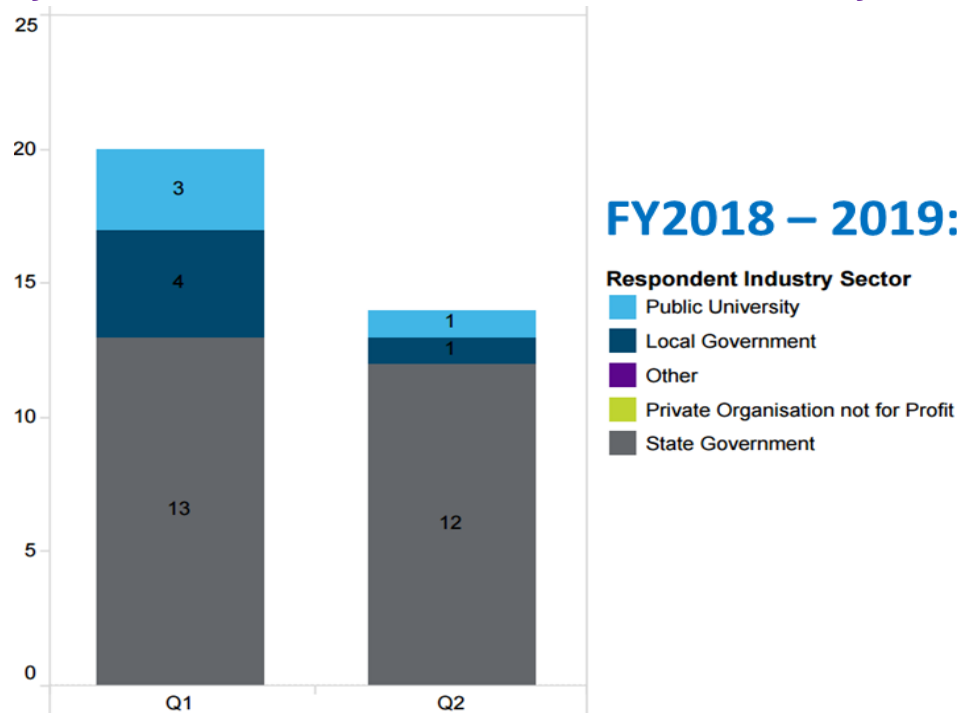
- ✓ Sending emails to incorrect addresses
- ✓ Uploading incorrect files to websites
- ✓ Inadequately redacting personal information from documents prior to publication
- ✓ Lack of privacy training and education
- ✓ Inadequate digital protections in place



Privacy - Data Breaches

IPC Quarterly Statistics

Voluntary breaches notified to the Information & Privacy Commission NSW



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Privacy – IPC Resources

IPC Agency Guidance Tools...

Agency Self-Assessment tool

To assist agencies to comply with NSW legislation

Developing data sharing and consent guidance

For the collection and use of personal data

IPC e-Learning...

Currently available

- ✓ *Privacy Complaints Handling Under the PPIP Act*
www.ipc.nsw.gov.au > About Us > IPC e-Learning



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Privacy – Campaigns & Events

Privacy Awareness Week NSW 2019



#PAWNSW2019

- ✓ ***Privacy in NSW – the next 20 years: Protection, Consent & Digital Government***
- ✓ **13 – 19 May 2019**
- ✓ **Citizen & Stakeholder Events...**
 - **Wed 15 May – Stakeholder Event**
Shelia Fitzpatrick at Gilbert & Tobin
 - **Tues 14 May - Citizen Engagement Event**
Venue – Sydney CBD (tbc)
- ✓ **Champions program**

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If you would like interpreter assistance, call us through the Translating and Interpreting Service (TIS) on 131 450



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