



information
and privacy
commission
new south wales

Media Statement

14 May 2020

Statement by NSW Privacy Commissioner on Service NSW Privacy Breach

I have been advised today by Service NSW of a privacy breach affecting some of its customers.

I am awaiting a full brief of the extent of the breach and the actions to be taken by Service NSW to assess and mitigate the impact of the breach. This type of breach is very concerning and I intend to work with Service NSW by providing advice and assistance in relation to the privacy aspects of the breach, in order to provide the best outcomes for people affected by the breach.

It is a timely reminder to everyone in the community to be vigilant and not open emails from unknown or unverified sources.

ENDS

For further information, please contact:

IPC media team on 0435 961 691 or email ccadigital@ipc.nsw.gov.au

About the NSW Privacy Commissioner

Samantha Gavel was appointed as NSW Privacy Commissioner on 4 September 2017. Her role is to promote public awareness and understanding of privacy rights in NSW, as well as provide information, support, advice and assistance to agencies and the general public.

About the Information and Privacy Commission:

The Information and Privacy Commission NSW (IPC) is an independent statutory authority that administers New South Wales' legislation dealing with privacy and access to government information. The IPC supports the Information Commissioner and the Privacy Commissioner in fulfilling their legislative responsibilities and functions and to ensure individuals and agencies can access consistent information, guidance and coordinated training about information access and privacy matters.

For further information about the IPC visit our website at www.ipc.nsw.gov.au