

Open Government Plan

**Currently under review**

| **Action** | **Showcase** | **Plan** | | **Status** |
| --- | --- | --- | --- | --- |
| **Task** | **Milestone** |
| **Identify priority datasets for publication at data.nsw.gov.au** | Datasets for s.37 reports in line with requirements under the *Government Information (Information Commissioner) Act 2009* (GIIC Act) reporting on the operation of the *Government Information (Public Access) Act 2009* (GIPA Act) generally, across all agencies | s.37 dataset listed on the IPC website - [click for dataset](http://www.ipc.nsw.gov.au/report-operation-government-information-public-access-act-2009-2013-2014) | Next due for release February 2017 | In progress |
| **Increase open access information available at opengov.nsw.gov.au** | Proactive release of information – IPC publishes a range of open access information in compliance with the *Government Information (Public Access) Act 2009* (GIPA Act) | Ensure the IPC Annual Report and statutory officer Annual Reports are available on opengov.nsw.gov.au  Consult with the Department of Finance, Services and Industry on the role of opengov.nsw.gov.au in enhanced agency information guides. | Ongoing  June 2017 | Ongoing  In progress. |
| **Facilitate public participation in the policy development process** | Report – *Towards a NSW Charter for Public Participation* | Desktop audit of cluster Agency Information Guides and progress report on community consultation (see below) | Published June 2016 | Ongoing |
| *Your Say IPC* – community consultation platform | Trial community consultation on how the NSW public would like to participation in the formulation and development of agency's policy and the exercise of the agency's functions | Completed 31 July 2016 | Completed |
| Towards a NSW Charter for Public Participation - summit | Develop and host a summit of thought leaders and community representatives to gather input and opinions on public participation with government in NSW | April/May 2017 | In progress |
| Co-creation of the NSW Charter for Public Participation | Final output of outcomes of summit and community consultation | June 2017 | In progress |
| IPC – Agency Information Guide | Comprehensive review and release of IPC AIG to facilitate public participation | October 2016 | In progress |
| Ongoing feedback via IPC service channels | Website pop up feedback loop  Surveys of agencies  You Say IPC consultations | Ongoing  Ongoing  Ongoing | Ongoing |
| **Make greater use of social media to communicate with staff, customers and industry** | The IPC used Twitter and LinkedIn to engage with our stakeholders | View the IPC’s [Social Media Policy](https://www.ipc.nsw.gov.au/sites/default/files/file_manager/IPC_Social_media_policy_Mar15_website_Final_acc_0.pdf)  **Twitter** <https://twitter.com/IPCNSW>  **LinkedIn** [http://www.LinkedIn.com/company/1942090?trk=tyah](http://www.linkedin.com/company/1942090?trk=tyah) | Ongoing  Ongoing  Ongoing | Ongoing |
| **Increase online access to government services** | Review and update of IPC’s service channels | Review enquiries channels (telephone, email, web forms)  Upgrade home page of IPC website to provide more efficient access to information  Upgrade IPC phone system | June 2017  June 2017  2017/2018 | In progress  In progress  To commence |
| Ongoing release of new resources to provide assistance/education on the information access and privacy regimes in NSW | Publication of new fact sheets, guidelines and e-learning resources | Ongoing | Ongoing |
| Partnering with regulated entities and jurisdictional counterparts on Right to Know Week 2016 campaign with a focus on open data, including development of an open data infographics [link?] | Partnering with regulated entities and jurisdictional counterparts on Right to Know Week 2016 campaign | 26 September – 2 October 2016 | In progress |

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| **Collaborate with community, industry and research partners to co-design service solutions** | Research international legal, policy and regulatory environments that facilitate Open Data and a data sharing culture | Commission and publish research | February 2017 | In progress |
| IPC Aboriginal Action Plan for 2017 – 2020 | Develop and deliver the plan in consultation with representatives of the aboriginal community of NSW | June 2017 | To commence |
| Development and publication of the IPC Disability Action Plan for 2017 – 2020 | Develop and deliver the plan in consultation with the representatives of the disability community of NSW | June 2017 | To commence |
| Development and publication of the IPC Multicultural Action Plan for 2017 – 2020 | Develop and deliver the plan in consultation with the representatives of the multicultural community of NSW | June 2017 | To commence |