About the IPC

The IPC promotes and protects privacy and information access rights in NSW, and administers legislation dealing with privacy and access to government information in NSW.

Need help?

The IPC provides information, advice, assistance and training for agencies and individuals on privacy and access matters, reviews agency performance and decisions, and investigates complaints.

Our jurisdiction

The following types of NSW organisations are subject to our legislation and within the jurisdiction of the Commissioners:

- NSW Government Agencies
- Universities
- Local Government
- Ministers
- State Owned Corporations
- · Public authorities.

The IPC does not hold information on behalf of NSW government agencies. To access information held by a particular agency, you will need to contact that agency first.

Contact us



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Your right to access government information

You have a right to access most government information. You can expect this access to be open and freely available unless there is an overriding public interest consideration against disclosure of the information.

Your frequently asked questions have been compiled in this brochure, and their answers can all be found on the IPC NSW website.

What are my rights to access government information in NSW?

How are
NSW government
agencies making
it easier to access
information?

Where do I go to seek government information?

What is open access information?

You can find the answers to all these questions on the IPC website www.ipc.nsw.gov.au

How can I submit a formal application requesting government information?

How much does it cost?

How long will it take for me to receive my requested information?

What can I
do if I am unhappy
about the way
an agency has
responded to my
request for
information?