



information
and privacy
commission
new south wales



Transport
for NSW

CASE STUDY

Open data and better transport experiences – Transport for NSW and working with App developers

Agency: [Transport for NSW](#)

Transport for NSW (TfNSW) is unlocking public transport data so developers can create the next generation of real-time transport apps. For customers, the future is an amazing world of information, connectivity and convenience.

How can open data be used to enhance mobility and the customer experience?

Transport for NSW has made a commitment to make open data publicly available. By using the data, the developer community has created digital products to better serve transport customers.

Open Data has provided app developers with access to terabytes of information about transport operations in NSW. Apps are developed to take that information and make it relevant, simple, concise and accessible to the customer's journey.

Every day, transport apps help over three million customers travel around NSW. The value in open data is connecting our community with services, to make our city a better place to live and work in.

See a video of a NextThere developer discussing their relationship with TfNSW and access to Open Data here: <https://www.youtube.com/watch?v=RGCWPIIb3QA>